

WELCOME

We are pleased to welcome you as a patient at our facility. We are a non-hospital based outpatient center dedicated to providing the highest quality endoscopic services in a comfortable atmosphere.

Our staff wants to make your visit as pleasant as possible. The center is a place where patients receive quality care and then return to the comfort of their home the very same day. Respect for your individual needs is a priority of ours and by completing the questionnaire following your visit; you will provide us with valuable feedback regarding your experience.

You will find the atmosphere at the center more personalized than a traditional hospital environment. In this reassuring setting, you will receive individual attention from a caring and highly skilled staff of doctors and nurses.

Physician Interest and Ownership

The physician(s) who referred you to this Center and who will be performing your procedure(s) may have a financial and ownership interest in the center. Patients have the right to be treated at the health care facility of their choice. We are making this disclosure in accordance with Federal regulations. If your physician has ownership in the center, it will be displayed and disclosed to you upon arrival at the center.

Contacts

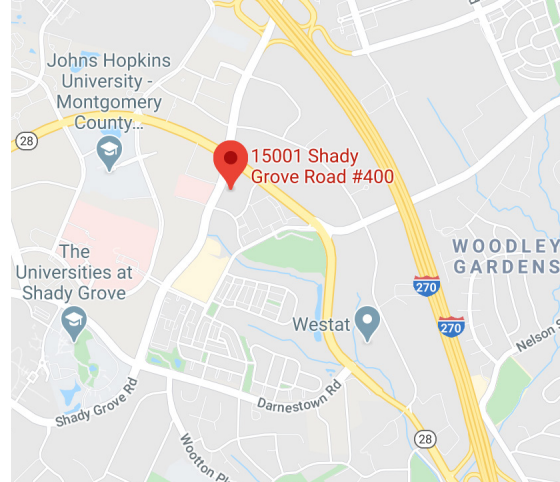
Fallsgrove Endoscopy Center
15001 Shady Grove Road
Suite 400
Rockville, MD 20850
301-800-7001

Office of Health Care Quality
7120 Samuel Morse Drive
2nd Floor
Columbia, MD 21046
1-800-492-6005

Medicare Beneficiary
Ombudsman
1-800-MEDICARE
1-800-633-4227

www.medicare.gov/claims-and-appeals/medicare-rights/get-help/ombudsman.html

15001 Shady Grove Road
Suite 400
Rockville, MD 20850
Telephone: 301-800-7001
Fax: 301-800-7011



From Baltimore and points North
Take I-95 S. toward Washington, D.C.
Exit on to MD 200 West ICC (Intercounty Connector)
TOLL ROAD. Continue onto I-370 W.
Take I-270 S. to Exit 8. Turn Right on Shady Grove Rd.
Destination will be on your Left.

From Washington and points South
Take I-95/495 N. toward Baltimore/Silver Spring.
Merge onto I-495 toward Silver Spring
and follow to I-270 N.
Take Exit 6B for MD-28 W./W. Montgomery Ave.
Turn Left onto Wood Hill Rd.
Destination will be on your Right.

From Frederick and points West
Follow I-70 E. to I-270 S. Take I-270 to Exit 8.
Turn Right on Shady Grove Rd.
Your destination will be on your Left.



Patient Instructions



Prior To Your Procedure

Help us take better care of you!

Several days prior to your procedure, a nurse from the center will call you to review your medical history and any questions you may have about your upcoming procedure.

Leave all jewelry and valuables at home. The Endoscopy Center cannot take responsibility for safeguarding your personal items.

Please bring your eyeglasses, if applicable.

Make arrangements for someone to escort you home. Your escort will need to be 18 years of age or older and should plan on staying with you for the length of time you will be at the Center.

The length of time you will be at the Center is approximately two hours from the time you check in to the time of your discharge.

Please limit the number of persons you bring with you to the center to one. Without an escort, it will not be possible to perform your procedure.

Please make arrangements for childcare in advance. The Endoscopy Center reception area and recovery room area are not designed to accommodate small children.

If you have questions regarding your medication prior to the procedure, please contact your physician's office.

Day Of Your Procedure

Please check in at the reception desk at your scheduled check-in time. Bring your insurance card(s) and picture ID.

Co-pays are due and expected to be paid at the time of service. We will accept cash, check, credit card (Visa, Master Card & American Express) or debit card.

Bring your medication(s) or list of the medication(s) and dosages you are currently taking.

It is very important for us to know if you have any allergies; especially an allergy to rubber (latex).

If you have a pacemaker please bring your manufacturer's ID card.

If you have an implanted defibrillator you may not be able to have your procedure at the Center. Contact your physician.

Billing Information

The physician, facility and pathologist will submit their fees to your insurance company. The amount that you are responsible to pay for your copay and deductibles will be provided by your insurance company.

For questions regarding billing please call 833.613.0493

After Your Procedure

Average Recovery Time is 30-45 minutes for most procedures.

Your escort will need to come into the recovery room to listen to your discharge instructions, sign the written instructions and escort you home.

Only one person will be allowed in the recovery room with you. Again, it is approximately two hours from the time you check-in to the time of your discharge. It would be best if someone could stay with you at home or check on you following your procedure.

Patients will remain in the recovery area until they are ready for discharge.

At discharge you may NOT drive. You may not take a bus, taxi or other alternative form of transportation home if you were sedated for the procedure unless accompanied by a responsible adult.

Fallgrove Endoscopy Center's staff and physicians are dedicated to providing the highest quality of care for you and your digestive health.

Fallsgrove Endoscopy provides a clean, safe, comfortable environment to ensure your health needs are met.

Please review this brochure prior to your procedure and contact us with any questions you may have.

Contact us at 301.800.7001

